

2024 Annual General Meeting

Direct Voting, Questions and Proxies Open

Tuesday, 8 October 2024

Questions Prior to the Meeting and Proxies Close

Monday, 11 November 2024,
5:30pm (ACDT)

Meeting Starts

Wednesday 13 November 2024,
5:30pm (ACDT)

Vero AGM and Voting are accessible on both desktop and mobile devices.

In order to participate online you will need to:

- Ensure your browser is compatible – Vero Voting supports the latest versions of Chrome, Safari, Firefox, and Edge; or
- Visit the meeting link cusa.verovoting.com.au on your desktop or mobile device.
- Login using the process below to review all documents and information about the Credit Union SA 2024 AGM.
- If you are unable to attend the meeting, nominate a Proxy online.
- To ask questions, you can do so prior to or during the meeting by selecting the Q&A tab.

How to Login and Register

- Click on cusa.verovoting.com.au and you will be taken directly to the AGM portal.
- Enter your Member number and Postcode to sign in.
- Select Yes or No to attending the meeting.

Voting Direct in advance of the meeting (eligible voting members only)

Voting is open now if you wish to place a direct vote.

Via the Voting tab, click on the blue button and you will be directed to vote.

Select your option by clicking on your response to cast your vote.

You can change your vote at any time (while the voting period is open) by clicking "Change".

Your vote is logged once the tab turns GREEN. You do not need to do anything further; your vote has been counted. You are still entitled to attend the meeting if you lodge your vote prior to the meeting. If you do cast a direct vote prior to a general meeting you may not cast another vote on the resolution at the meeting whether in person, by proxy, attorney or representative.

How to nominate a Proxy if you are not attending

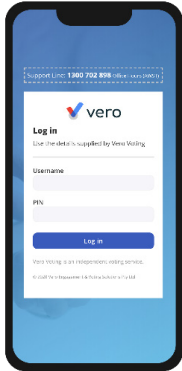
Select if you would like to nominate the Chairperson or another eligible person. If nominating another person other than the Chair you will be required to type that person's name in the dropdown box that will appear.

You will then have a choice to either instruct your proxy to vote a certain way by checking the box and then selecting the Direct your Vote button OR you may choose to go with the direction of the nominated person by clicking straight on the Submit Proxy button.

Asking questions prior to or during the meeting (Q&A)

To ask a question prior or during the meeting click the Q&A tab. Type your question in the box and when done, click Submit. The Credit Union may not be able to respond to each question individually, but we will attempt to address the more frequently asked questions in the Chair and Chief Executive Officer's presentations to the meeting. You may ask any question you like on matters directly relating to the Credit Union. Responses to questions which are not answered during the AGM will be answered via email after the meeting.

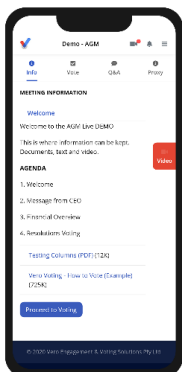
Using Vero AGM



1. Signing In (on your mobile or desktop computer)

- Visit the meeting domain on the previous page. Enter your MEMBER NUMBER and POSTCODE to sign in.
- Ensure your browser is compatible – Vero Voting supports the latest versions of Chrome, Firefox, Edge, and Safari.
- Register your attendance.

Note: If you have trouble logging in, call 1300 702 898 for tech support.

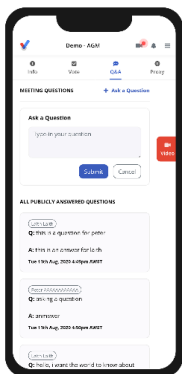


2. Attending and Watching the Meeting

- Make sure you have a good stable internet connection.
- If you are on a mobile select the video icon on the right side on the screen.
- Press unmute and play to start watching your AGM.
- You have the option to view full screen and adjust volume.

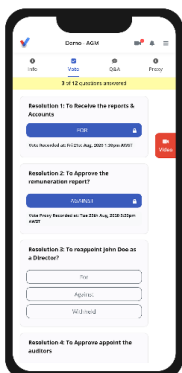
Recommended Browsers

- » Desktop/Laptop: Chrome, Firefox, Edge, or Safari (latest versions)
- » Mobile iOS (12.2+): Safari Mobile
- » Mobile Android (6.0+): Chrome Mobile



3. Asking Questions (Q&A)

- To ask a question prior or during the meeting press the Q&A tab
- Start typing your question in the box and when done, click Submit. Once sent, it will appear in the column with the icon "NEW".
- Once you have submitted your question, it will be flagged as one of the following statuses:
 - » **Approved** status appears when your question will be answered below your question
 - » **Support** status appears if your question is regarding a support issue. Support personnel will reach out to answer your question.



4. Voting

The voting starts when the meeting Chair opens the poll. From your screen, you can see the resolution and voting choices set.

- To vote, click on the Vote tab to navigate to the Voting page.
- Simply select your options to cast your vote for each question.