

Deposit Accounts Fees and Charges

Effective 30 November 2021

Service fees

Fee	Amount	Payable when	Charged
Arrears letter fee	≤15.00 per letter after the first letter	We send you a letter because you do not make a repayment in full on or before the date it is due and the default continues for three days or more. The letter will be sent every seven days that you remain in arrears.	Days 3-10 Days 11-18 Days 19-26 Days 27+
Bank cheque	≤18.00	You request a bank cheque issued by the NAB and we collect and pay for the bank cheque on your behalf (you may request to collect a cheque directly from a NAB branch and a \$12 fee will apply).	On occurrence
Bank@Post cheque dishonour	At cost	You deposit a cheque through an Australia Post outlet that is dishonoured by the drawer's bank. This fee is not charged by Credit Union SA and will be passed through to you at cost.	On occurrence
Cheque special clearance	≤15.00	You request us to arrange urgent clearance of a cheque deposited to your account.	On occurrence
Documentation request	≤15.00 per 15 minutes after first 30 minutes	You request us to provide information relating to your membership or account, including details of individual transactions and general information requests, and the request takes us more than 30 minutes to complete. The first 30 minutes is free.	On occurrence
Dormant account	≤10.00	Your membership has been inactive for a period of 24 months or more.	June and December
Foreign cheque deposit	≤15.00	You deposit a cheque denominated in a foreign currency to your account.	On occurrence
Foreign currency – purchase – sell	1.5% (min \$5.00) ≤5.00 per currency	You purchase foreign currency from us. You return or sell foreign currency to us.	On occurrence
Foreign draft – issue – stop payment	≤20.00 ≤30.00 plus costs	You request a cheque in a foreign currency. You request us to stop payment on a foreign draft.	On occurrence
Insufficient funds transfer	≤5.00	The credit union transfers funds between your accounts to enable a personal cheque or electronic payment of any type to be honoured, or to clear account overdrawn or over limit balances.	On occurrence
Overdrawn or overlimit account	≤5.00	Each day that your account is overdrawn (where you have no approved credit limit) or the account is overdrawn beyond your approved credit limit and you have performed at least one debit transaction to the account or card that day.	On occurrence
Paper statement fee	≤2.00	If you have not opted in for eStatements and we send a paper statements to your nominated postal address we have on record. Note: An electronic statement can be requested at any time with no fee payable.	On occurrence
rediCARD currency conversion	2.00% of the AUD transaction amount	You perform a transaction in a currency other than Australian dollars using a rediCARD. This fee is included in the AUD amount debited to your account and represents third party charges passed on at cost.	On occurrence
Search fee	≤20.00	We are required to perform a company or business name search for a non-personal account.	At the time of the request
SWIFT payment	≤10.00	An irrevocable electronic funds transfer is received for immediate payment to your account.	On occurrence
Inward Telegraphic Transfer received	≤0	An irrevocable electronic funds transfer is received for immediate payment to your account.	On occurrence
Telegraphic transfer – Staff assisted	≤40.00	You request us to transfer funds via telegraphic transfer to an interstate or overseas account in Australian dollars or a foreign currency.	On occurrence
Telegraphic transfer – Online	Nil	You process a transfer of funds via telegraphic transfer in a foreign currency via internet banking.	On occurrence
Visa currency conversion	3.00 % of the AUD transaction amount	You perform a transaction in a currency other than Australian dollars using a Visa card. This fee is included in the AUD amount debited to your account and comprises 2.00% charged by third parties and 1.00% charged by the Credit Union.	On occurrence

Transaction and Savings accounts

This section applies to the following accounts:

- **Access Account**
- **55+ Account**
- **Home Loan Offset Account**
- **Children's Savings Account**
- **Association Account**
- **Bonus Savings Account**
- **Netsave Account**

And the following discontinued accounts:

- **Land Agents' Trust Account**
- **Line of Credit**
- **Home Equity**

Where permitted by the account terms and conditions, you can perform unlimited transactions of the following types and we will not charge you a transaction fee:

- ATM enquiry
- ATM transfer
- ATM withdrawal
- Bank@Post deposit
- Bank@Post withdrawal
- BPAY payment
- branch deposit
- branch transfer
- branch withdrawal
- cheque withdrawal
- corporate cheque
- direct credit
- direct debit
- EFTPOS cash withdrawal
- EFTPOS purchase
- internet banking transfer
- overseas ATM enquiry
- overseas ATM withdrawal
- Member Contact Centre transfer or payment
- mobile banking transfer
- periodical payment
- phone banking transfer
- Visa debit cash advance
- Visa debit purchase.

Not all transaction types are permitted on all accounts. Please refer to the *Deposit Accounts and Access Services Terms and Conditions* brochure for details of the transactions permitted on your account.

We do not charge any fees when using ATMs within Australia. However some ATM operators may charge a fee to process your transaction or balance enquiry. If withdrawing cash overseas a fee may be charged by the ATM operator and the details will be disclosed at the time of the transaction or enquiry. This fee is not charged by Credit Union SA. You can avoid the fee by cancelling the transaction when prompted.

If you perform a transaction in a currency other than Australian dollars, a currency conversion fee will apply. Refer to the 'Service fees' section.

Credit Union SA does not charge any monthly or excess transaction fees on these accounts.

Term deposit early withdrawal fee

When you request to withdraw part or all of your term deposit funds prior to the contracted maturity date, an administration fee of \$20 and an interest adjustment will apply:

- The interest rate applicable to amounts withdrawn early will be adjusted to reflect the proportion of the contracted term elapsed. For example, if you make a withdrawal 70% of the way through the contracted term, 70% of the interest that would otherwise have been payable on the amount withdrawn will be paid.
- The administration fee of \$20 will be deducted from the amount of interest paid to you.

The combined amount of the administration fee and interest adjustment cannot be higher than the amount of interest your deposit has earned at the time of the early withdrawal. Any funds that are not withdrawn early and remain in the account until maturity will continue at the contracted interest rate.

Want to know more about Credit Union SA or any of our products or services?
We'd be delighted to help.



Visit our website
creditunionsa.com.au



Call our Member Contact Centre on (08) 8202 7777



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