

Virtual Meeting Online Guide

Before you begin

Ensure your browser is compatible.
Check your current browser by going to the website: **whatismybrowser.com**

Supported browsers are:

- Chrome – Version 44 & 45 and after
- Firefox – 40.0.2 and after
- Safari – OS X v10.9 & OS X v10.10 and after
- Internet Explorer 9 and up

To attend and vote you must have your Member Number.

Appointed Proxy: Your proxy number will be provided by Link before the meeting.

Please make sure you have this information before proceeding.

Virtual Meeting Online Guide

Step 1

Open your web browser and go to <https://agmlive.link/creditunionSA21>

Login to the online portal using your full name, mobile number, email address and company name (if applicable).

To proceed further you will need to read and accept the terms and conditions by ticking the box.

Click on the **‘Continue’** button.

Welcome to the Link Group Annual General Meeting

LINKGroup

Please register your details to participate

Full Name

Mobile (e.g. 022 123 1234)

Email

Company Name

☐ I have read and accept the [Terms & Conditions](#)

REGISTER AND WATCH AGM

Help Numbers: 1800 990 363

Step 2

Select your **‘Registration Type’** from the drop-down box by choosing – Member, Proxyholder or Guest.

LINKGroup

Welcome to the Link Group Annual General Meeting

Please register your details to participate

[YOUR DETAILS](#) [VOTING DETAILS](#)

Registration Type

Please select

Please select

Member

Proxy

Guest

[BACK](#) **REGISTER**

Help Numbers: 1800 990 363

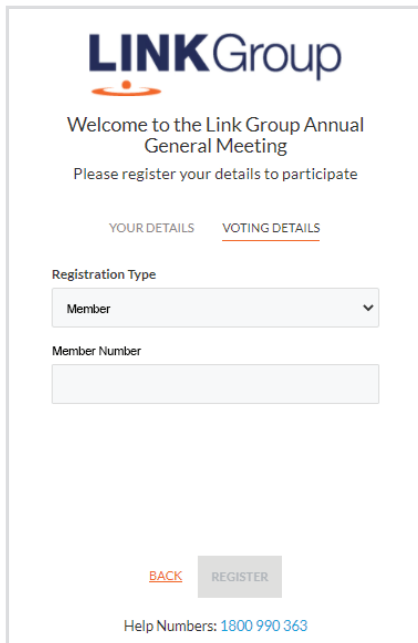
Step 3

Follow the instructions below that correspond to the **'Registration Type'** you selected in Step 2.

Member

At 'Registration Type' select **'Member'** from the drop-down box. Enter your Member Number.

Click the **'Register'** button.

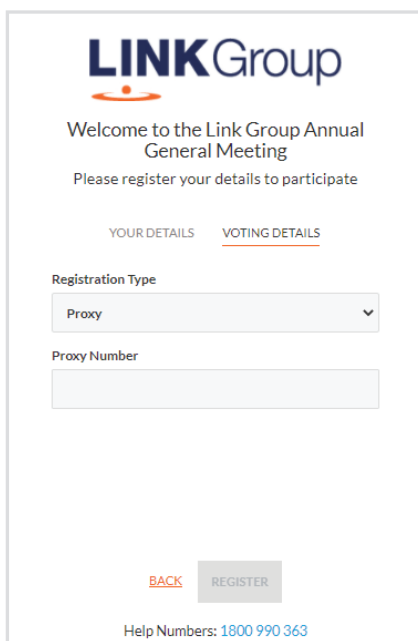


The screenshot shows the LINK Group registration page. At the top is the LINK Group logo. Below it, the text reads "Welcome to the Link Group Annual General Meeting" and "Please register your details to participate". There are two tabs: "YOUR DETAILS" and "VOTING DETAILS", with "VOTING DETAILS" being the active tab. Under "VOTING DETAILS", there is a "Registration Type" dropdown menu with "Member" selected. Below that is a "Member Number" input field. At the bottom, there are two buttons: "BACK" (in red text) and "REGISTER" (in a grey box). At the very bottom, it says "Help Numbers: 1800 990 363".

Proxyholder

At 'Registration Type' select **'Proxy'** from the drop-down box.

Click the **'Register'** button.



The screenshot shows the LINK Group registration page. At the top is the LINK Group logo. Below it, the text reads "Welcome to the Link Group Annual General Meeting" and "Please register your details to participate". There are two tabs: "YOUR DETAILS" and "VOTING DETAILS", with "VOTING DETAILS" being the active tab. Under "VOTING DETAILS", there is a "Registration Type" dropdown menu with "Proxy" selected. Below that is a "Proxy Number" input field. At the bottom, there are two buttons: "BACK" (in red text) and "REGISTER" (in a grey box). At the very bottom, it says "Help Numbers: 1800 990 363".

Navigating

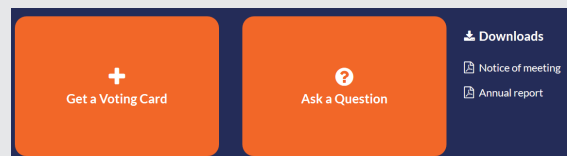
Once you have logged in you will see:

- On the left – a live video webcast of the Meeting
- On the right – the presentation slides that will be addressed during the Meeting.

Note: After you have logged in we recommend that you keep your browser open for the duration of the meeting. If you close your browser, your session will expire. If you attempt to log in again, you will be sent a recovery link via email for security purposes.

At the bottom of the webpage under the webcast and presentation there are three boxes. Refer to each section below for operating instructions.

- 4 Get a voting card
- 5 Ask a Question
- 6 Downloads



Virtual Meeting Online Guide *continued*

4. Get a voting card

If you have logged in as a member, your voting card will appear with all of the resolutions to be voted on by Members at the Meeting (as set out in the Notice of Meeting). You may need to use the scroll bar on the right hand side of the voting card to view all resolutions.

If you have multiple votes to register– click on the **‘Get a Voting Card’** button.

The screenshot shows a 'Voting Card' registration window. At the top, it says 'Please provide your Shareholder or Proxy details'. There are two sections: 'MEMBER DETAILS' and 'PROXY DETAILS', separated by an 'OR' button. The 'MEMBER DETAILS' section has a 'Member Number' input field and a 'SUBMIT DETAILS AND VOTE' button. The 'PROXY DETAILS' section has a 'Proxy Number' input field and a 'SUBMIT DETAILS AND VOTE' button.

If you are an individual or joint Member you will need to register and provide validation by entering your Member number.

If you are an appointed Proxy, please enter the Proxy Number issued by Link in the PROXY DETAILS section. Then click the **‘SUBMIT DETAILS AND VOTE’** button.

The screenshot shows the 'Voting Card' interface for 'ABC COMPANY PTY LTD' with ID 'X123456789'. It has a 'Voting Card' title and a paragraph explaining the voting process. Below this are two tabs: 'Full Vote' and 'Partial Vote'. The 'Full Vote' tab is selected. The interface lists four resolutions, each with 'For', 'Against', and 'Abstain' buttons. The resolutions are: Resolution 2B (RE-ELECTION OF MR. ABC AS A DIRECTOR), Resolution 2C (RE-ELECTION OF MS XYZ AS A DIRECTOR), Resolution 3 (INCREASE TO DIRECTORS' MAXIMUM FEE POOL LIMIT), and Resolution 4 (ADOPTION OF REMUNERATION REPORT). At the bottom is a 'SUBMIT VOTE' button.

Voting

To submit a vote on a resolution click on the **‘For’**, **‘Against’**, or **‘Abstain’** voting buttons.

Once you have finished voting on the resolutions scroll down to the bottom of the box and click on the **‘Submit Vote’** button.

Note: You can close your voting card without submitting your vote at any time while voting remains open.

The voting card will appear on the bottom left corner of the webpage. The message **‘Not yet submitted’** will appear at the bottom of the page.

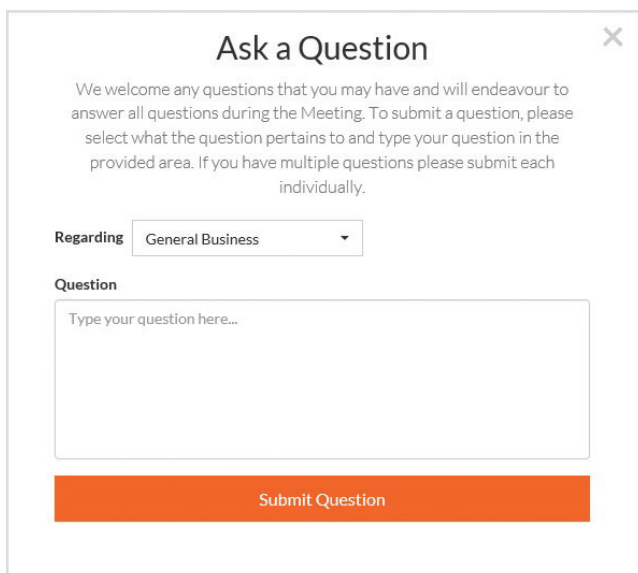
You can edit your voting card at any point while voting is open by clicking on **‘Edit Card’**. This will reopen the voting card with any previous votes made.

5. How to ask a question

Note: Only Members are eligible to ask questions.

To ask a question, click on the **'Ask a Question'** box either at the top or bottom of the webpage.

The **'Ask a Question'** box will then pop up with two sections for completion.



The 'Ask a Question' pop-up box has a title bar with a close button (X). The main text reads: 'We welcome any questions that you may have and will endeavour to answer all questions during the Meeting. To submit a question, please select what the question pertains to and type your question in the provided area. If you have multiple questions please submit each individually.' Below this, there is a 'Regarding' section with a dropdown menu currently set to 'General Business'. Underneath is a 'Question' section with a text input field containing the placeholder 'Type your question here...'. At the bottom is a large orange button labeled 'Submit Question'.

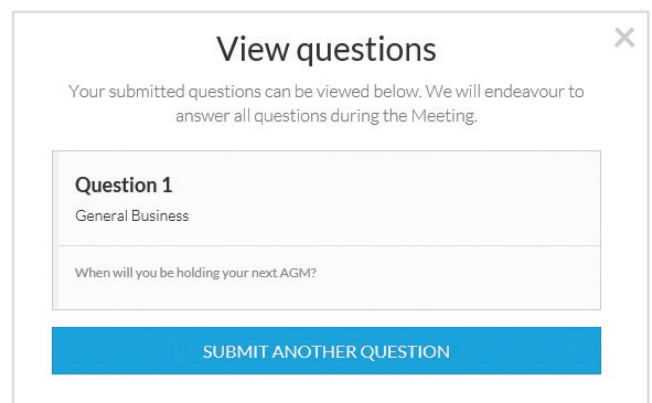
In the **'Regarding'** section click on the drop down arrow and select the category/resolution for your question.

Click in the **'Question'** section and type your question and click on **'Submit'**.

A **'View Questions'** box will appear where you can view your questions at any point. Only you can see the questions you have asked.

If your question has been answered and you would like to exercise your right of reply, you can do so by submitting another question.

Note that not all questions are guaranteed to be answered during the Meeting, but we will do our best to address your concerns.



The 'View questions' pop-up box has a title bar with a close button (X). The main text reads: 'Your submitted questions can be viewed below. We will endeavour to answer all questions during the Meeting.' Below this, there is a box for 'Question 1' with the category 'General Business' and the question text 'When will you be holding your next AGM?'. At the bottom is a blue button labeled 'SUBMIT ANOTHER QUESTION'.

6. Downloads

View relevant documentation in the Downloads section.

7. Voting closing

Voting will end 5 minutes after the close of the Meeting.

At the conclusion of the Meeting a red bar with a countdown timer will appear at the top of the Webcast and Slide screens advising the remaining voting time. If you have not submitted your vote, you should do so now.

Contact us

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